



EQUESTRIA ESTATE

2115 Cura Avenue

Equestria Ext 31,

Equestria

Pretoria East

LETTER OF RECOMMENDATION – PROSHIELD GAUTENG

It is my pleasure to provide this professional reference for ProShield Gauteng in respect of their performance as the contracted security service provider for Equestria Estate.

Since assuming operational responsibility on 1 March 2026, ProShield has demonstrated exceptional professionalism, adaptability, and tactical capability. The transition of security services within a residential estate of this scale is inherently complex; however, the handover was executed seamlessly, with no disruption to operational stability or resident safety.

In my capacity as Security Risk Manager, I have engaged closely with their team and have been particularly impressed by their:

- Operational readiness, including immediate implementation of Service Level Agreements (SLAs);
- Tactical response capability in high-pressure situations, supported by effective communication;
- Collaborative approach in refining security protocols and integrating reporting systems; and
- Reliability and proactive leadership during critical security incidents.

ProShield Gauteng has proven to be a dependable and professional partner in maintaining the safety and integrity of Equestria Estate. I confidently recommend their services to any organisation or residential development requiring a disciplined and efficient security solution.

Should further information be required, I remain available for direct contact.

Yours faithfully,

Terence Swanepoel

Security Risk Manager

Equestria Estate

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